

THANK YOU FOR YOUR ORDER

At Shoe Connection, customer satisfaction is our priority. We hope you are happy with the goods you have purchased from us. However, if you are unhappy with your order, we will happily replace or exchange the item(s) or refund your money providing the goods are in the original condition, in the original box and returned within thirty days of delivery.

Please complete this form and return your item(s) in the original box, securely packaged, clearly addressed with completed Returns Form and your proof of purchase receipt enclosed. For your protection we advise you return items via courier or registered post (retain your postage receipt). We are unable to accept returns where goods have been worn or damaged after purchase. See www.shoeconnection.co.nz for full Returns Policy and details; return address:

Shoe Connection Returns, 31 Marsden Street, Lower Hutt 5010, New Zealand.

Mr / Mrs / Ms / Other (Please Circle)

Delivery Address*

First Name*

Last Name* Suburb*

Date Today City* Postcode

Order Number Daytime Phone*

Mobile

How did you pay?* **Credit Card / Direct Credit / Gift Card** (Please Circle)

If credit card, was it?* **Visa / Mastercard / Amex / Diners** (Please Circle) **Gift Card value: \$**

Please specify your reason for return* **Exchange / Refund / Fault/Repair / Warranty** (Please Circle)

A brief explanation*

I am returning*

Brand	Style	Colour	Size	Qty	Price

I am reordering

Brand	Style	Colour	Size	Qty	Price

Form of payment or refund* **Credit Card / Direct Credit / Gift Card** (Please Circle)

Visa / Mastercard / Amex / Diners (Please Circle)

Card Number Exp. Date*

Name on Card* Sign*

* Required Information. Terms and Conditions apply, see www.shoeconnection.co.nz
- We will contact you when an additional payment is required